



QUALITY STATEMENTS

The declared integrated Quality Policy provides the framework for setting and reviewing objectives and targets both in terms of Quality and Environment, according to the standard UNE-EN ISO 9001:2008 and UNE-EN ISO 14001:2004.

The Link Group and the entities belonging to it (Link SCA, Women and Technology Foundation ENIAC, Logos Education Center SCA), constantly aims for excellent standards in dealing with all its customers, staff, volunteers and associates.

The activities are aimed to deliver training and advice, for the inclusion of citizens in general and women in particular, in the labor market and its integration into the Information Society.

Therefore we are committed to:

- To facilitate participation in training and consultancy projects for business creation and approach to new technologies
- To deliver services and products of high value to customers and users in order to obtain full satisfaction
- To improve employability among community members, through research and innovation
- To promote self-employment actions aimed at job creation, by supporting those initiatives able to succeed in the market
- To manage and continually improve internal processes through its systematic analysis and improvement in order to attend customer demands
- To have the means to continuously measure and increase customer satisfaction providing quality services
- To manage and develop human potential of the staff by promoting communication and creating a good working environment.
- To continually improve environmental management in ways that contribute to sustainable development
- To encourage, defend and promote pollution prevention and respect for the environment
- To keep an equal opportunity policy
- To conduct the business in an honest, transparent and ethical way
- To treat everyone with respect and courtesy, regardless race, creed, disability or social status

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